

Product Security Policy

SATO Group

We, the SATO Group provide our products with security in mind. We take appropriate actions immediately when security incidents are identified, to ensure our customers can use them safely and securely.

1. Compliance with laws and regulations

We comply with all relevant laws and regulations related to product security.

2. Establishing a product security management system

We have established a product security system, with management leading organizational efforts to systematically and continuously implement and improve product security. This ensures security at each stage of product development, design, manufacturing, and maintenance.

3. Implementing product security measures

We establish our own product security rules and regulations and ensure compliance with them, in addition to the security measures required by industry standards and guidelines.

4. Response to product incident and disclosure of information

We continuously collect information about product security from both internal and external sources, including our customers. Once a problem is identified, we investigate the cause, take corrective actions to prevent recurrence, and notify our customers and relevant authorities.

5. Implementation of Product Security Education

We provide continuous product security education and training to employees and stakeholders involved in product development to enhance their knowledge of product security.

6. Continuous improvements

We periodically evaluate and review the actions stipulated in this policy and continuously strive to improve our product security measures.

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